

CONNECTIONS

IMPORTANT NEWS FOR OUR PROVIDERS

December 08, 2008

BE ON THE LOOK OUT: "Quality Care Reminder" Letters to Your Patients

As we have in the past, on or around Wednesday November 26, 2008, your P4P patients who have missing measures will receive a letter from Tien Trinh, M.D, Medical Director, Medical Management Services, Santa Clara County IPA, reminding them of their missing measure(s) and asking them to take action. Patients with asthma or in need of cervical cancer screening will be asked to contact their doctor for an appointment. Patients with missing laboratory or mammography screens will be sent a requisition and asked to visit any LabCorp drawing station or specified mammography center.

Which of your patients received letters?

Login to Access Express and click the "P4P Dashboard" link. The Summary screen will show all of your patients with missing measures.

Questions?

Contact : Gregg Fondacabe, 1-650-358-3114 or gfondacabe@ppmsi.com
Jane Yieh, M.D., Medical Director, 1-650-358-5820

ASK SCCIPA:

Gregg Fondacabe, Network Management Associate

QUESTION:

Is there a good way for me to check patient P4P eligibility at every visit?

ANSWER:

Yes! We have had great success with practices that search a patient's Access Express Eligibility Screen prior to their scheduled appointment, print out the Eligibility Screen, and then place it on the patient's chart before they arrive.

Here's how to find a patient Eligibility Screen:

Step 1: Login to Access Express.

Step 2: Click on the link labeled "P4P Dashboard".

Step 3: Clicking the desired P4P measure link and it will take you to a summary screen that displays the P4P status of all members assigned to your office having the given measure, including those missing the measure.

If you do not see the "P4P Dashboard" link on your menu, please contact The Access Express Help Desk (1-877-258-4357) to ensure that your user profile is set up correctly.

Other Access Express P4P questions? Please contact Gregg Fondacabe, Network Management Associate, 1-650-358-3114 or gfondacabe@ppmsi.com