



Affinity Medical Group Phone Directory

PPMSI Inquiries

Main Number (800) 993-1993
FAX (650) 577-1464

OPERATIONS

Jenelle Hurd, Director of Operations (650) 358-5827

CUSTOMER SERVICE

Dedicated Customer Service Department available to answer questions from Providers & Health Plan Members (Monday – Friday, 8 am - 5 pm)

Rose Mary Durso, Customer Service Manager (650) 358-5835

Provider Inquiry (888) 324-2226
Member Services (888) 309-2221

SENIOR SERVICES AND HEALTH EDUCATION

Kathy Preston, Senior Services (877) 722-4726

Health Education (650) 358-5838

PROVIDER SERVICES

Lori Vatcher, Director of Provider Services (650) 358-5736

Celene Mesa, Sr. Provider Services Representative (650) 358-5714

(toll-free) (800) 993-1993 x5714

INFORMATION TECHNOLOGY

Technical Inquiries – Patrick Fitzgerald, Director IT (650) 358-3121

PPMSI Online Help Desk (877) 258-4357

PPMSI Online access through www.ppmsi.com

MEDICAL MANAGEMENT

Larry William, MD, Medical Director (650) 358-5811

Ralph Watson, MD, Associate Medical Director (650) 358-5707

Madeline McGriff, RN, Director of Clinical Services (650) 358-5820

Utilization Intake/Authorizations (888) 408-5559

Address for Claims & Correspondence:
PPMSI – Affinity Medical Group
P.O. Box 5860, San Mateo, CA 94402
www.ppmsi.com

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