



Pay for Performance (P4P) Quality Measures

Why P4P is Important to Your Office

In return for the increasing amounts employers are required to pay for benefits, they are working through coalitions, like Pacific Business Group on Health, to challenge health plans and medical providers to prove their employees are getting all the medical services they need. This has led to what is often referred to as the Pay for Performance (P4P) initiative.

Medical groups like Affinity are now required to show that our members are getting appropriate care based on a number of standard and specific quality measures. Affinity does not choose the quality measures nor do we determine how they are measured. This year, several areas are being measured:

- Immunizations for children under age 2
- Pap tests & mammograms for women
- Glycohemoglobin tests for diabetics
- Suppressor drug treatment for asthmatics
- LDL C tests after cardiac events
- Chlamydia testing for sexually active women under age 26 (newest requirement)

We want these efforts to succeed because they are the right thing to do medically. However, measurement of these items is based entirely on claims and encounters from your offices and on prescription information that is submitted by pharmacy benefit companies. There is often a delay in obtaining information and there are sometimes reasons why general quality measures are not appropriate for every patient.

Nevertheless, we must show that appropriate care has been provided since poor performance will prevent Affinity from gaining millions of dollars in P4P incentive dollars from the plans. This is money our group needs so we can pay you better and keep your medical practices viable.

How Affinity is Collecting 2004 P4P Data

Like other Medical Groups, Affinity is relying on our Primary Care Physicians to gather and input all the P4P information for our patients. Since each member is linked to a specific PCP, this is the only way we can accomplish the P4P data collection.

In 2005, 20% of the bonus of every Affinity Primary Care Physician will be based on the successful completion of P4P information through the Access Express website.

In 2005, we will try to collect the missing data in five ways.

When our records identify a person missing key P4P quality measures, we will do the following:

- Letters will be mailed to individual members telling them that our records show they are missing a specific test or treatment. For example, women missing Pap tests are reminded to get them.
- Individual chart inserts will be mailed to your office to file in patient charts to identify patients with missing items.
- An alphabetized list of individuals missing specific items will be mailed to your office to assist in pulling charts to see if missing items have already been done, but have not shown up in our encounter information, or are not required for that patient. *Neither Affinity nor our physicians get credit for providing needed care, unless the data is recorded in our administrative records.*
- An electronic "popup" appears in the Access Express system whenever your staff checks eligibility or requests referrals for a member who is missing one of the quality measures.
- An online Access Express function allows your staff to enter missing information so Affinity can meet P4P goals.

Pay For Performance Reminder

Member Name: KHAN, GENGHIS
Member Number: 00003654601

Measure	Missing Procedure	
Diabetes	Eye Exam	<input type="checkbox"/>
Diabetes	HbA1c	<input type="checkbox"/>

This member is missing the following Pay For Performance measures.

Click the "X" if there is good reason to exclude this member from measure collection process

To enter Missing Data, click on the Pay For Performance link on the Main Menu.

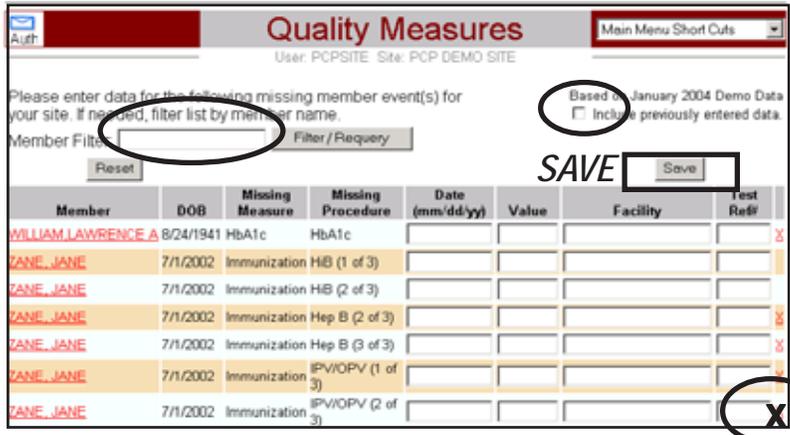
Please Share this FAX with Your Office Staff &/or Billing Service

How to Update P4P Quality Measures on Access Express To Add Missing Information & Conditions Excluded from Quality Measures

- **Select Quality Measures** in the Main Menu/Support section, to find the list of patients who lack specific P4P measures according to Affinity records. A copy of this list will be mailed to your office to facilitate research with patient records--page 1C.
- **Enter missing Quality Measures online** for each patient listed for your office.
- **All fields must be filled in.**
Use N/A if data do not apply to the measure. (e.g. Test Ref# is N/A for Immunizations)
- **Column 5: Enter the Date for each measure,** whether it is the date of a prescription, an immunization or a lab test result.
- **Column 6: Enter a Value for lab & procedure results.** Enter N/A for all others.

Enter data for a particular Member or use the list

Check here to include previously entered data



- **EVERY LINE** requires a date unless the measure is excluded.
- **Enter lab or procedure results in Value field.** Click on the black arrow to enter results.
- **EVERY field must be filled in.** Enter N/A when information is Not Applicable.
- **Click the X** to exclude a member from measure collection

Quality Measure Collection Exclusion

Member Name: WILLIAM, LAWRENCE
Member Number: 00981279301
DOB: 8/24/41

In rare situations, a member can be excluded from measure collection. Please select the proper exclusion for this member.

Measure / Exclusion
Diabetes Care: HbA1c Testing: HbA1c
- Select Exclusion -
Optional Note:
<input type="text"/>
<input type="button" value="SAVE EXCLUSION"/> <input type="button" value="CANCEL"/>

- **Column 7: Enter Facility, if appropriate** (e.g. Stanford Lab). Enter N/A for all others.
- **Column 8: Enter a Test Ref #** where available. Enter N/A for all others.
- **Click the red X** to the right of each line when there is a medical reason why the test is inappropriate for your patient. The Exclusion screen is pictured at left. Although "Patient declined test" is not an approved exclusion under P4P, it should be filled in where appropriate. Click on the correct approved exclusion, then SAVE EXCLUSION at the bottom of the window to transfer the exclusion to the original screen (e.g. approved exclusions for diabetes include 'does not have diabetes' & 'steroid-induced diabetes').
- **Click SAVE** near the top of the Quality Measures screen to enter all your data. A completed screen is shown below.

Member	DOB	Missing Measure	Missing Procedure	Date mm/dd/yy	Value	Facility	Test Ref #
POPPINS, MARY	5/25/1927	Mammogram	Mammogram	Excluded	76092 REMOVAL OF BREAST with mod code 09950 (Bilateral)		Reset
POPPINS, MARY	5/25/1927	Pap Test	Pap Test	Excluded	58150 Total Hysterectomy		Reset
SOLO, HAN	6/10/1942	Asthma Rx	Prescription	Excluded	Does not have Asthma		Reset
WILLIAM, LAWRENCE A	8/24/1941	HbA1c	HbA1c	8/24/04	6.2	Stanford lab	N/A X
ZANE, JANE	7/1/2002	Immunization	Chicken Pox Vac.	Excluded	immunodeficiency, including genetic (congenital) immunodeficiency syndromes		Reset
ZANE, JANE	7/1/2002	Immunization	DTap/DT (1 of 4)	Excluded	anaphylactic reaction to the vaccine or its components		Reset